Flow:

We know the flight in question and who you are.

Seat map w/ my seat, available seats and swappable seats

Tap available 🡪 do it and show results

Swappable 🡪 learn more about seat 🡪 agree to terms, swap

Occupied 🡪 make offer (notify occupant) 🡪 decline, requestor notified 🡪 accept, do it and show result

Indifferent 🡪 create offer (demands) reason, request 🡪 feeds back into seat map

Legend:

X occupied

? swappable

Empty box available

Highlighted empty box My seat